

16<sup>th</sup> March 2019

### TO WHOM IT MAY CONCERN

We, Advanced Bionics AG, with registered office at Laubisrütistrasse 28, 8712 Staefa, Switzerland, ("Advanced Bionics"), hereby certify that:

**The Listening Lab Pte Ltd**  
**463 Crawford Ln, #02-17**  
**190463 Singapore**  
(the "Company")

is authorised by Advanced Bionics to undertake the activities in the territory of Singapore ("Territory") defined in this Certificate (the "Authorized Activities") with respect to the following products (the "Products"):

**Cochlear Implant Systems**  
**Related accessories and spare parts**

#### **Authorized Activities:**

- Sale, supply and delivery of the Products. Advanced Bionics confirms that all Products supplied by the Company benefit from the Advanced Bionics warranty applicable to the Products.
- After sales service of the Products and, as applicable, patient support, during the Advanced Bionics warranty period. Advanced Bionics confirms that the Company benefits from logistic and other support from Advanced Bionics in this respect and that the Company's personnel has been trained by Advanced Bionics specialists to undertake the service and maintenance of the Products in accordance with applicable Advanced Bionics standards.
- Take such local administrative and regulatory steps as required for AB to provide the Products in the Territory, whether directly or through Distributor, under the direction of AB's Regulatory Affairs Department from time to time.

All Authorized Activities are conducted by the Company on its own behalf. This certificate does not grant authority to the Company to undertake any obligation on behalf of Advanced Bionics.

This certificate applies only to the Company and only in relation to the Products and the Authorized Activities. It cannot be transferred or assigned without Advanced Bionics' prior written consent.

This certificate is not intended to grant any rights or licenses, and no implied rights can be derived from this letter.

16<sup>th</sup> March 2019

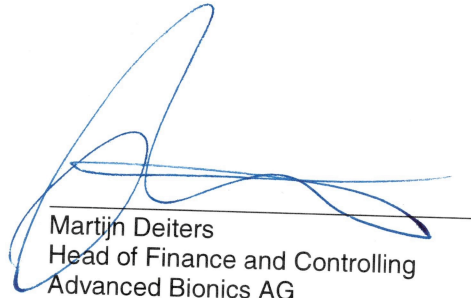
This certificate can be used by the Company in its relations with all private, government and military parties.

This letter does not aim to guarantee current circumstances as fact in perpetuity, which are therefore subject to change. This certificate is valid until March 31st 2020 and it is not tacitly renewable.

Yours faithfully,



Gerhard Roehrlein  
VP Strategic Projects  
Advanced Bionics AG



Martijn Deiters  
Head of Finance and Controlling  
Advanced Bionics AG







TO WHOM IT MAY CONCERN

We, Advanced Bionics AG, with registered office at Laubisrütistrasse 28, 8712 Stäfa, Switzerland, ("Advanced Bionics"), hereby certify that:

**The Listening Lab Pte Ltd (201714944W) located at 463 Crawford Lane , #02-17 Singapore 190463** (the "Company")

is authorised by Advanced Bionics to undertake the activities in the territory of Singapore ("Territory") defined in this Certificate (the "Authorized Activities") with respect to the following products (the "Products"):

**Cochlear Implant Systems and related accessories and spare parts**

**Authorized Activities:**

- Sale, supply and delivery of the Products. Advanced Bionics confirms that all Products supplied by the Company benefit from the Advanced Bionics warranty applicable to the Products.
- After sales service of the Products and, as applicable, patient support, during the Advanced Bionics warranty period. Advanced Bionics confirms that the Company benefits from logistic and other support from Advanced Bionics in this respect and that the Company's personnel has been trained by Advanced Bionics specialists to undertake the service and maintenance of the Products in accordance with applicable Advanced Bionics standards.
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Yours faithfully,

A handwritten signature in black ink, appearing to read 'Sunil Kapoor', written over a horizontal line.

Sunil Kapoor  
Director, Southeast Asia  
Advanced Bionics